



Dear Parents, Residents, School Teachers and Students,

My name is Mark and I am the Safer Neighbourhoods Sergeant covering Dulwich Hill, Dulwich Village and Dulwich Wood. I am writing to you today in regards to a recent increase in robberies around Dulwich.

Like you, I am frustrated by the recent increase in robberies around Dulwich. Any robbery is a harrowing experience for the victim of the crime, their family, friends and anyone who may witness it. It is not something that the residents of Dulwich or any area should have to experience.

The Safer Neighbourhood Teams have been changing their shifts so that we are on duty more in the early evenings. We are working alongside colleagues in Safer Transport, Schools Officers and other colleagues to get as much policing presence in the area, to deter and catch those responsible. I want to reassure you that while conducting patrols, there are numerous investigations in progress by our detective colleagues. These patrols are both on foot and in vehicles, using officers in uniform and plain clothes.

While the only people to blame for these incidents are the robbery suspects, there are steps we can all take to reduce the likelihood of being a victim of crime. Officers from the Safer Neighbourhoods and Safer Schools will be contacting all schools to offer crime prevention assemblies.

When a robbery is reported to police, the best evidence to catch those responsible is gathered within the 'Golden Hour'. This is when suspects are most likely to be caught and evidence gathered. It can be surprisingly difficult to notice relevant information when a crime takes place, however key descriptive information for our first responders includes:

- Sex
- Age
- Height
- Build
- Hair
- Distinguishing features
- Clothing
- Shoes
- Method of transport
- Direction of travel

If you see a crime taking place, please call 999 and provide as much information as possible, even if you are not completely sure you should be contacting police. We would rather you called us and not need us, than need us and not call us.

If you see something suspicious, perhaps a group of people that look out of place, please call 101. Don't put yourselves in any danger by approaching the group, but pass the information to police so that we can review and deploy to the area. You can also report this online via the Met Police Website 'Something you've seen or heard' section.

If you are the victim of a crime and have further information regarding the incident or what it may be linked to, please contact the Officer in the Case (OIC). They will triage this information and build it into their report as they investigate the crime. It is important that any personal details are not shared with recipients from groups or emails who are not the police. Any intelligence not shared directly with us could end up compromising the investigation and bringing perpetrators to justice. This includes locations from find my phone and potential addresses where you believe property may be.

Finally, a call for your assistance:

- Please remember 'Look Up, Look Out' and be aware of your surroundings.
- Register your mobile phones IMEI's can also be registered online at www.immobilise.com which allows us to track phones if people try to sell them.
- Continue to contact us with any information
- Add your friends and family to 'find my phone', keep your password safe so we can track the device

I appreciate your time in reading this, and we will continue to share updates via our email distribution lists, Ward Panel Chairs and Social Media.

Kind regards,

A handwritten signature in black ink, appearing to read 'MAZL' with a long horizontal flourish extending to the right.

Mark Zissler

Sergeant – Dulwich Hill, Dulwich Village and Dulwich Wood Safer Neighbourhoods